

TWIG WebFinder SP



Alarms monitoring and GPS tracking application for Service Provider

Data Sheet

TWIG WebFinder SP is a turn-key application for monitoring alerts from TWIG devices and tracking their GPS location on street maps and aerial views.

Deployed internationally in minutes, the TWIG WebFinder SP combines ease of use and remote device management with advanced features such as AGPS and real time tracking.

The no-nonsense Service Provider model puts you in the driver's seat: Your logo, your customer relations, your pricing. We provide the technology.

Enabling your business

Providing personal safety or asset security services to your customers? With TWIG WebFinder SP you can set up multiple alarms receiving centers (ARC) for TWIG devices internationally.

Save time and money

Eliminate capital expense in ARC software and specialised hardware. Open new customer accounts free of charge. Deploy new TWIG devices in a matter of minutes and manage them remotely.

Areas of use

TWIG WebFinder SP areas of use include:

- Lone worker safety
- Mobile asset theft prevention
- Children's' safety
- Assisted living
- Sports events
- Mobile monitoring center

Alarms monitoring

Alarms from panic button, wireless alert or ManDown open an alert case displaying predefined operator instructions. Operator can write notes which are locked once alert case is closed.

Select alerts forwarding with address to multiple SMS and email recipients.

GPS tracking

Remotely start and stop GPS location reporting from TWIG devices. Tracking interval is selectable down to 5 seconds. Define optional stop date and time, or stop repeat limit.

Situational awareness

See at a glance the location of persons and assets on map or 3D aerial view. Read their address, heading, speed,

battery status. See which units are online, or have active tracking, or have open alert cases.

Logbook and exporting

View record of device activity and locations. Export device locations to other applications.

Maps and more

Follow TWIG devices internationally on high-quality street maps, aerial views and 3D aerial views.

Deploy in minutes

To add new device to an ARC account, input the serial number of the TWIG device, and TWIG WebFinder SP knows its model and which settings to prompt for. Configurations are transmitted over the air – soon device is ready to operate.

Communications economy

Select flat-fee GPRS plan for national GPS tracking, or SMS plan for international or national operation with infrequent updates. Select barring high-cost GPRS roaming. Select your mobile operator from list for easy communication settings.

Remote device management

Control remotely GPS tracking, ManDown system, operating modes, geofence and other key functions of TWIG devices. Two-way GPRS communication between device and server ensures no need to pay SMS fees for device management.

AGPS

By selecting AGPS feed to TWIG Protector -devices the first GPS acquisition after moving outdoors can often be made faster and more reliably.

